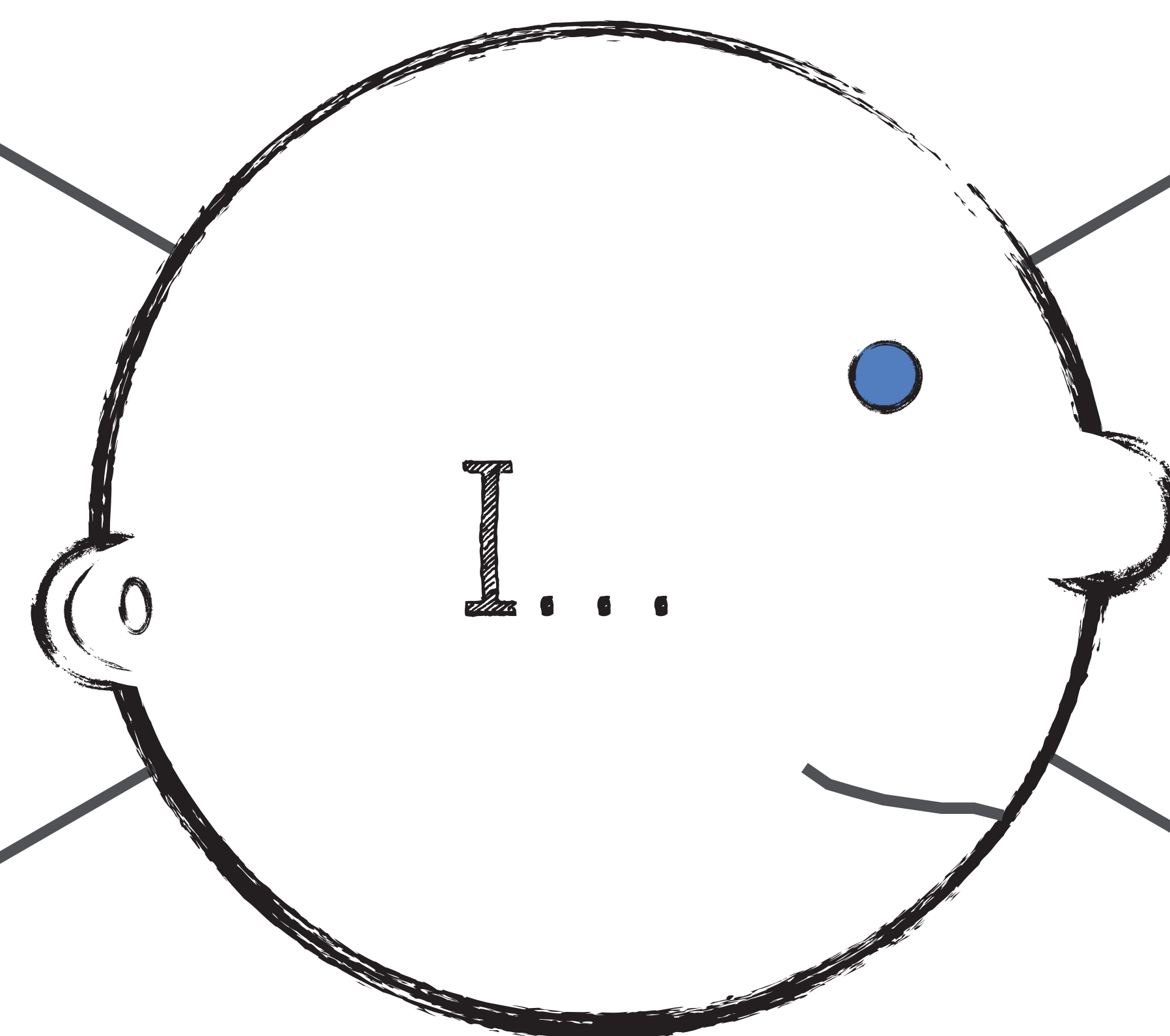


Empathy map for: Name

Title

Think and feel?

Hear?



See and smell?

Say and do?

Pain?

Gain?

Source: Adapted from XPLANE